



## **WIND AND HAIL UPDATE**

*South Carolina Wind And Hail  
Underwriting Association  
P. O. Box 407  
Columbia, SC 29202*

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### **SOUTH CAROLINA WIND AND HAIL UNDERWRITING ASSOCIATION**

[www.scwind.com](http://www.scwind.com)

#### **SAVE TIME AND MONEY WITH OUR WEB SITE ENHANCEMENTS!**

You may have already noticed some of the new time and money saving features that we have made available on our web site [www.scwind.com](http://www.scwind.com). We would like to encourage you to fully utilize the new features. In addition to the online quoting and submission of applications and photos, you can now process your rewrites online, submit claims online, and make premium payments online.

We have already heard from satisfied users of these new features. Some of them have told us that they are saving an hour or more of time each day in their office by using the online rewrite and payment processes, and they have eliminated the mailing and overnight costs associated with sending us paper applications and checks.

#### ***ePay - Online Payments***

You can sign up for our new ePay electronic payment feature by completing the attached Direct Debit Authorization Form and mailing it to us along with a voided check. If you pay electronically, you no longer have to mail us a signed and dated application and check. As long as you do your new business or rewrite application online, submit your photos online (new business only), and make your payment online, you do not need to mail us anything. You will need to maintain a copy of the signed and dated application and deductible form in your office for a period of seven years. For your convenience, we provide online reports of payments submitted to SCWHUA and payments processed by SCWHUA.

#### ***eRewrites - Online Rewrites***

You can take advantage of our new eRewrite process and eliminate the paper rewrite process that you have used in the past. Rather than hand writing changes on the paper rewrite notice, you just go online to your Policy Inquiry list of expiring policies, select a policy for rewrite, and then page through the pre-filled application screens online just like you do for new business. On a rewrite, the screens will already be filled in for you. Just make any changes, re-rate, page through the screens, and submit the application. Again, if you make your payment online you can eliminate the need to place the application in the mail.

#### ***eClaims - Online Claims Reporting***

Our new eClaims feature allows you to report a claim online on the web site. This option is available on the Policy Inquiry list. Just click on the Claims link for a policy, and you will then be presented with a loss notice screen with all the basic information completed for you. Just check the boxes next to the applicable damage codes, fill out a few other pieces of information, and

click the submit button to submit the claim. No more completion of paper loss notice forms by hand, no more faxing or mailing, and the eClaims form is already filled in for you with the basic policy information.

We hope that you will take advantage of the time and money saving features that we have provided for you. More information can be found in the recent bulletins on our web site [www.scwind.com](http://www.scwind.com).