



August 16, 2004

TO: ALL BROKERS

HURRICANE CHARLEY
***** UPDATE *****

Hurricane Charley has caused a number of losses along the South Carolina Coast. Most damage appears to be light to moderate; however, there are some Coastal Consumers experiencing significant losses.

The Association Staff was available over the weekend to respond to claim reports. A special “**Thank You!**” goes out to the agencies that worked this weekend to assist policyholders with claims.

Please fax all claims notices to the SCWHUA Claims Toll-Free Fax Number.

Please note the following . . .

- The Single Adjuster Program has **NOT** been implemented. Report SCWHUA wind claims to the Association. Report flood claims to your flood carrier.
- Please describe the damage. “Roof missing” or “Many shingles gone.” Please do not simply say “Wind Damage.”
- Cover sheets and the back page of the loss notice are not necessary.
- Report all claims to the Association Office. Do **NOT** adjust or settle claims.
- The toll-free claims fax number is active. Fax loss notices to:

SCWHUA CLAIMS FAX NUMBER

1-877-290-6844