



September 4, 2008

TO: ALL BROKERS

HURRICANE HANNA
***** STORM OFFICE *****

Although Hanna may bypass South Carolina or have a limited impact, please be aware that the Association will operate a storm office this weekend.

If your clients have a claim, you can:

- Use www.scwind.com. With your producer login, sign in and bring up your list of policies. Click on the “claims column” to bring up the loss notice. After completing the form, submit the claim.
- Fax the loss notice to SCWHUA Claims Fax Number – 1-877-290-6844.
- Contact the Claims Call Center at 1-800-236-1873.
- Overnight the notice to: Claims; SC Wind and Hail Underwriting Association; 240 Stoneridge Drive, Suite 101; Columbia, SC 29210

Remember that the best way to report a claim is via the internet.

The Claims Office will be operational Saturday and Sunday from 9:00 am until 1:00 pm. The direct phone number is 803-744-4321. The email address is bill@scwind.com. Messages and emails will be checked during the afternoon.

With Hurricane Ike in the Atlantic . . . Please keep the unused Hanna Loss Notices for possible use with Hurricane Ike.