



## **WIND AND HAIL UPDATE**

*South Carolina Wind And Hail  
Underwriting Association  
240 Stoneridge Drive, #101  
Columbia, SC 29210*

October 11, 2016  
16-06

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### **HURRICANE MATTHEW \*\*\* ALERT\*\*\***

Hurricane Matthew has made landfall in South Carolina. The storm has also scraped the entire Carolina coast.

If your SC Wind Policyholders experience claims, you should report these claims via the **Producer Portal** at [www.scwind.com](http://www.scwind.com). The **Claims Call Center** is also operational. Their phone number is below.

### **1-800-236-1873 CLAIMS CALL CENTER PHONE NUMBER**

You can assist the claims process by **not reporting a claim multiple times**. Either the Producer Portal or the Claims Call Center is sufficient.

Also, **avoid reporting claims when there is no knowledge of any damage**. This delays adjusters from handling claims with known damage.

#### ***Will SC Wind Be Distributing Pre-Printed Loss Notices?***

No. We will be utilizing the Producer Portal and the Claims Call Center.

#### ***We Have A Question On Claims Handling. Who Do We Call?***

Please contact Claims Manager Randy Mason at [randy@scwind.com](mailto:randy@scwind.com) or 1-803-744-4302.